



## **Mammoth Hospital's Financial Outreach**

*By Lori Ciccarelli, Mammoth Hospital Community Relations Director*

On August 28, 2009, the Southern Mono Healthcare District Board of Directors approved two new discount policies for Mammoth Hospital. The first policy is the Prompt Pay Discount Policy; the second is the Charity Care Policy.

With Mammoth Hospital's Prompt Pay Discount Policy, patients will enjoy a 10% discount if paid within the first 40 days of receiving the first bill setting forth a balance due. All patients will be offered a Prompt Pay Discount from their actual or estimated co-pay, deductible, or other self-pay balance, if paid within 40 days of the mailing of the first bill setting forth a balance due. This policy is effective with a date of service of August 28, 2009 and moving forward; and replaces all prior prompt pay discount policies.

Based on the number of uninsured patients in Mono and Inyo counties, Mammoth Hospital has revised the Charity Care policies to accommodate patients and their families who fall within 350% of federal poverty guidelines. This is the hospital's way of offering financial assistance to the true needy in our community. Applications may be obtained at point of service or mailed upon request.

If you have any questions, please contact David Bolton, Mammoth Hospital Revenue Cycle Manager at (760) 914-2690.